

## **Terms & Conditions**

### **Mozart Week in Salzburg – January 23-31, 2025 - 8 nights**

#### **All prices are in Canadian Dollars:**

- Double room-standard: \$3,549 per person
- Single room-standard \$3,795
- Double room-superior \$3,809 per person
- Single use-double superior \$5,085

Deposit: \$500 CAD due at registration, non-refundable.

#### **Concert Price:**

- 10-concert set: \$2,379 due with the deposit.

Tour Balance is due by November 5, 2024

\*Prices are based on June 2024 international exchange rates and are subject to revision

#### **Tour Price includes:**

- Accommodation: 8 nights in a centrally located Salzburg hotel
- Meals: 8 breakfasts and 3 group meals
- A walking orientation tour of Salzburg
- Rick's daily presentations/discussions on the artists, ensembles & music
- Tips/Gratuities for included meals and guided tour.

#### **Tour Price does not include:**

Flights, transfers to/from hotel and travel insurance. Concerts are billed separately from the tour.

#### **Transportation**

Transportation to Salzburg is the responsibility of the participant. If cancellation is necessary, the transportation provider's terms and conditions apply.

#### **Airport Check-in**

It is the customer's responsibility to verify flight times with the airline prior to departure, as flight times can change. Schedule changes or flight cancellations may occur at any time without notice by the airline. In the event of a delay or cancellation of your transportation for any reason Direct Travel is not responsible for missed holiday time, loss of wages or any other additional charges.

#### **Physical Limitations or Disabilities**

Any physical limitation or disability requiring special attention or treatment must be reported when reservation is made. Direct Travel and/or its agents reserve the right to decline to accept or retain anyone who may in its sole judgment require care or attention beyond that which can be provided.

#### **Cancellations**

If you must cancel, written notification (email) must be received by Jane Clemens. All payments including concert tickets are non-refundable. No refund will be issued for unused services. If you are unable to join the tour and can arrange for a replacement, a name change for tour deposits and concert tickets is possible for a service fee. Cancellation as well as medical insurance is highly recommended. Read and understand eligibility rules, limitations, and exclusions of the policy insurance you have.

#### **Travel Documents**

It is the participant's responsibility to have the correct travel documents. Your passport should be valid for 6 months beyond the return date. For up-to-date information on entry/exit requirements, go to <https://apply.joinsherpa.com/travel-restrictions>

#### **Consumer Disclosure Notice**

Through your payment to us for these travel services, you are acknowledging your acceptance of our terms and conditions. This contract permits price increases.

Direct Travel acts solely as agent for the travel service provider(s) whose services(s) are being arranged for you. We cannot assume responsibility for any claims, losses, damages, costs, expenses, delays, stress, disappointment, upset or loss of enjoyment to you or your travelling companions or group members, resulting from:

A. The acts or omissions of anyone other than us or our employees, acting properly on our behalf.

B. No employee, agent, advisor, or representative of ours has the authority to modify, waive or alter any provision of this notice.

C. In providing travel information, making reservations and issuing tickets and other documents, unless the term "guaranteed" is stated in writing on your tickets, invoice or itinerary, we do not guarantee any of the travel service provider(s) rates, bookings or reservations; we are not responsible for any personal injuries, damages, material damage of goods or losses caused to you in connection with force majeure, terrorist activities, social or labour unrest, mechanical or construction difficulties, diseases, local laws, weather and climatic conditions, neglect or default, abnormal conditions or developments, or any other actions, omissions or conditions outside our control. Without limiting the general foregoing, Direct Travel is not responsible for any consequential damages whatsoever.

Direct Travel and its agents reserve the right to refuse to accept or retain any person as a member of this tour. The right is reserved to withdraw any or all the tour or portions thereof. All tour services including, but not limited to hotel accommodations, restaurants, guide services, concerts, and transportation are furnished by independent contractors. We reserve the right to modify this tour.



**A Direct Travel Company, DT Ontario-West Inc**  
**TICO #R50023501, W50023502, BN 72378278**

**Tour Host: Rick Phillips**

**Tour Manager: Jane Clemens**

**For further information, contact:**

**Jane Clemens**

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